

Installing and Updating

The IT2Be Component Installer is a lightweight installer. It does not contain any of our plug-ins or beans, but our Update Manager. The Update Manager should be installed to your Servoy Developer Environment.

The Update Manager will present you with information about the supported platforms (Mac OS X, MS Windows and/or Linux). For more information about the Components you can click the button 'Show info'. This will bring you to the web page with additional information.

To start using the Update Manager you need to perform the following Steps:

- Quit your Servoy Developer if it is running.
- Windows/Macintosh: Double click the downloaded file `it2be-component-installer.jar` and follow the instructions.
- Linux/Unix: Start the installer by typing the following command in the directory you downloaded: `java -jar it2be-component-installer.jar`.
- Make sure you select the correct Servoy root folder for your installation.
- After installation you will need to restart Servoy.
- After a 10-15 seconds you should be auto-prompted that there are some updates on the server.
- The prompt should occur within 10-15 seconds of starting your Developer.
- You can manually request updates from the 'Tools -> Plugins -> IT2Be Update Manager' menu item.
- To select the components you want to download you can check the checkbox under 'update'.
- To download a trial license you need to check the checkbox under 'add license'.
- The Update Manager downloads the selected components real time for you.
- When you want to download documentation and/or a sample solution you need to check it in the dialog that is presented after clicking the button 'Update'.
- After finishing the download you are advised to add (new) memory settings to your Servoy environment. Please don't forget to expand the memory settings of the clients.
- Windows batch file(s): `-XX:PermSize=128m -XX:MaxPermSize=256m -XmX512m -Xms256m`

- Mac server and Linux shell scripts: `-XX:PermSize=128m -XX:MaxPermSize=256m -Xmx512m -Xms256m`
- Mac developer:
`Servoy.app/Contents/Info.plist <key>VMOptions</key> <string>-XX:PermSize=128m -XX:MaxPermSize=256m -Xmx512m -Xms256m</string>`

Using the installer

Windows/Macintosh: Doubleclick the downloaded file `it2be_installer.jar` and follow the instructions.

Linux/Unix: Start the installer by typing the following command in the directory you downloaded: `java -jar it2be_installer.jar`.

Make sure you select the correct Servoy root folder for your installation.

After installation you will need to restart Servoy

Download issues

Sometimes the settings of your browser and/or operating system will cause the installer file you downloaded to unpack automatically.

In such case you don't see a `.jar` or `.zip` but a directory. When you right-click the download link there should be no issue anymore.

Another issue you might have is that the installer has the extension `.zip`. When you rename `.zip` into `.jar` you should be able to execute the installer as a Java application.

Client issues

When you experience any issues running a client, after an update, we advise you to perform our 2,3 or 4 step plan:

1. Delete the Java Web Start (JWS) cache on the client machine;
2. Delete the browser cache on the client machine;

When the above does not help, repeat these steps and:

3. Restart the client machine;

When that also is not enough repeat steps 1-3 and:

4. Remove all `#{servoy root}/server/...../plugins` and `../beans` from the server machine.

License

Use of our plug-ins and beans is always subject to our Terms and Conditions and License agreement that accompany the components. The agreements may also be found in the footer or in the downloads section of our website.

To use the plug-ins and beans you need a valid license (trial or

otherwise). For each component you will get 2 license jars. These jars are loaded into the it2be-developer and it2be-runtime subfolders under the plugins folder of Servoy. The xxx-developer.jar license jar is there for your development environment. You are never allowed to deploy these license jars. The xxx-runtime.jar license jar is the jar you are allowed to deploy when your license grants you these rights.

Notice

You should never use alpha and beta versions of our components in your production environment.

It is to be advised that you first backup your old components but better is it to make a complete backup of your Servoy root directory.

Requirements

Unless otherwise advised you will need:

1. Java SDK 1.5 (or higher) compatible virtual machine installed on your system to use our software and/or plugins.

The latest SDK for Windows, Linux and Solaris is available from Sun <http://www.java.com>, Java is already installed on Mac OS X 10.2 and higher if you have run all Software updates provided by Apple.

2. Servoy 2.2.x (or higher) Developer or Server installation. You will need Servoy developer to script the plugin and plugin settings. You can use Servoy server to deploy your solution and plugins you need for that solution to your (Servoy) client. You have to create an account to download the latest version of Servoy Developer, Server and Client from <http://developer.servoy.com>.

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